

Covid-19 Statement 24th March 2020

During these unprecedented times we would like to reassure you that we will always attend any horse that is sick or injured. Following the official national lockdown announced last night, we will still be allowed to attend animals for emergency treatment to ensure that your horse's welfare is not put at risk. We will determine whether you require immediate veterinary care over the phone, and will come out when necessary.

We do now however, need to keep the Government's guidelines at the forefront of our mind to ensure the health of the nation, and to protect the NHS. We appreciate that the equine community is made up of resilient people, however, we urge all our clients to stay at home, and follow social distancing guidelines if you need to go out. The better we are at following these restrictions the quicker things will return to normal.

Caring for livestock is essential, so please continue to visit your horses. Many yards have introduced scheduling in order to minimise the number of people on site at one time. Please follow this. Most feed merchants and pet stores are remaining open to ensure the food chain supply is not interrupted. Please only go when necessary; perhaps phone your order ahead.

We will attend emergencies and urgent call outs: these will be assessed over the phone. In order to do this, we would ask that all animals are tied up safely on our arrival and that you then move a few metres away. Most horses behave extremely well for us but a few small treats left nearby, may help to reassure them. We would ask that only one person is present at the time. We are, as always, very happy to discuss any concerns that you may have over the phone, so please don't hesitate to call.

If you are at all unwell, or isolating at home due to you or a family member being considered at high risk, then we will still attend your horse in your absence, we have already put measures in place should this need to occur. All discussions will take place by phone both before and after the visit, so that all your questions can be answered.

With everyone's help, we will pull through this, and normal service will be resumed as quickly as possible.

Please follow us on Facebook for up to date information and some posts to cheer us all up!

Fingers crossed for a sunny summer and lots of horsey adventures later in the year

With all the very best to you and your families

James Helen Lizzie Emily